



Service fees and codes

Guidelines

Version 1.0

10 May 2024

Contents

Contents	2
This document	3
Version control	3
Abbreviations	3
Background.....	4
Date of effect.....	4
Service fees	4
Service codes	5
Workflow for service fees and codes convention	6

This document

This document describes the coding convention for medical and health services. Insurers are required to follow the convention as specified in this document.

Version control

Version	Release date	Changes
1.0	10/5/2024	Initial release of this document.

Abbreviations

Abbreviation	Full term
The Act	<i>Workers Compensation and Injury Management Act 2023</i>
AMA	Australian Medical Association
MBS	Medicare Benefits Schedule

Background

The *Workers Compensation and Injury Management Act 2023* (the Act) provides greater flexibility to prescribe compensable medical and health services and any provider eligibility requirements by regulations.

Under the Act, the maximum amounts for medical services will be fixed by Ministerial order and with reference to provisions of other publications, specifically the Australian Medical Association's (AMA) *List of Medical Services and Fees* and the *Medicare Benefits Schedule* (MBS). In doing so, the way services are coded have been updated to reflect the codes used by AMA and Medicare.

Other services – allied health, workplace rehabilitation, permanent impairment assessment, diagnostic imaging services, and workers compensation ancillary services – also have scheduled fees and codes.

Service codes are unique codes allocated by WorkCover WA to identify medical and health services provided to the worker as part of their workers compensation entitlements.

For all services, service providers will report the respective 5-character 'scheduled fee code' to insurers. Insurers will, in turn, report the respective 8-character 'service code' (derived from the 5-character 'scheduled fee code') to WorkCover WA.

The full list of 'scheduled fee codes' and 'service codes' is available to download from [WorkCover WA Online](#) from 1 June 2024.

Date of effect

The coding convention as described in this document is in effect for services rendered from 1 July 2024 onwards. That is, for services rendered from 1 July 2024, insurers are expected to report the new 8-character codes to WorkCover WA.

Existing service codes will continue to be accepted for services rendered prior to 1 July 2024.

Service fees

The maximum fee or charge payable for a medical expense for a medical service is the amount specified in the *AMA List of Medical Services and Fees*, except for workers compensation ancillary services and diagnostic imaging services. For these two categories of services, the maximum fee or charge payable is listed in the [Medical Services Fee Order](#).

The maximum amount of compensation payable for allied health services, approved permanent impairment assessor services, and workplace rehabilitation services are listed in their respective Fee Orders: [Allied Health](#), [Approved Permanent Impairment Assessor Services](#), [Workplace Rehabilitation Services](#).

Service codes

The new service codes follow a new coding convention that begins with three letters followed by 5-alphanumeric characters. This allows insurers and service providers to report the latest services as they are made available by AMA, Medicare or WorkCover WA.

For allied health, approved permanent impairment assessor, workplace rehabilitation, and workers compensation ancillary, the 5-character 'scheduled fee codes' are listed in their respective Fee Orders above. The 8-character 'service codes' are available for download from WorkCover WA Online.

For diagnostic imaging services, the 5-character 'scheduled fee code' follows the item number as listed in the MBS (also listed in the [Medical Services Fee Order](#)). The 8-character 'service code' is made up of 'MBX' followed by the 5-character 'scheduled fee code'.

For medical services listed in the *AMA List of Medical Services and Fees*, the 5-character 'scheduled fee code' follows the item number as listed. The 8-character 'service code' is made up of 'AMA' followed by the 5-character 'scheduled fee code'.

For services that were not listed in the Fee Orders, not diagnostic imaging services and not listed in the *AMA List of Medical Services and Fees*, but is listed in the MBS, the 5-character 'scheduled fee code' follows the item number as listed in the MBS. The 8-character 'service code' is made up of 'MBS' followed by the 5-character 'scheduled fee code'.

For any services not covered above, contact WorkCover WA for assistance.

The following workflow depicts the coding convention.

Workflow for service fees and codes convention

