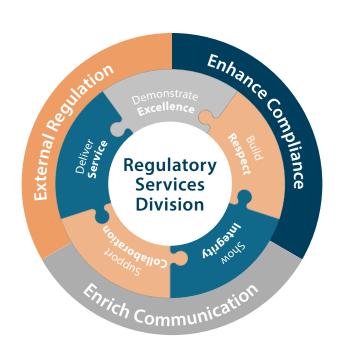


# REGULATORY SERVICES DIVISION STATEMENT OF INTENT 2024



This Statement provides the principles for the regulatory approach WorkCover WA will take when performing our legislative and regulatory functions.

We recognise the challenges of implementing major change within our scheme while continuing to perform our functions at the highest level.

We pursue our regulatory priorities and maximise our regulatory impact by:

- Providing advice and assistance to stakeholders, and producing information resources and training programs.
- Regulating and monitoring the performance of scheme participants.
- Undertaking data driven compliance inspections and investigations.
- Taking enforcement action to address instances of non-compliance.

#### Regulatory Fundamentals

# We perform our regulatory functions carefully and purposefully, always considering the aims of our Act and our jurisdiction.

We carry out our functions consistently, ethically and transparently, and our stakeholders trust us to do so.

We build and nurture productive working relationships with our stakeholders, which makes our scheme more effective.

We assist stakeholders, set clear expectations, and take reasonable enforcement action when required.

#### Regulatory Mindsets

We are skilled, driven and resilient. We have the tools to achieve quality outcomes and are supported by value driven leaders.

We are prolific and rigorous in our use of available information to realise our goals.

We foster strategic partnerships to ensure data sharing opportunities are maximised.

We think creatively, challenge appropriately, and always strive to innovate as we achieve our outcomes.

## Regulatory Impact

We proactively make stakeholders aware of their obligations, leading to better protected workers.

We assist stakeholders to understand the basis for enforcement activities

We are confident our enforcement decisions are consistent and impartial.

We ensure high risk and high offending stakeholder groups receive focused attention to ensure they understand and comply with their obligations.

### Regulatory Priorities

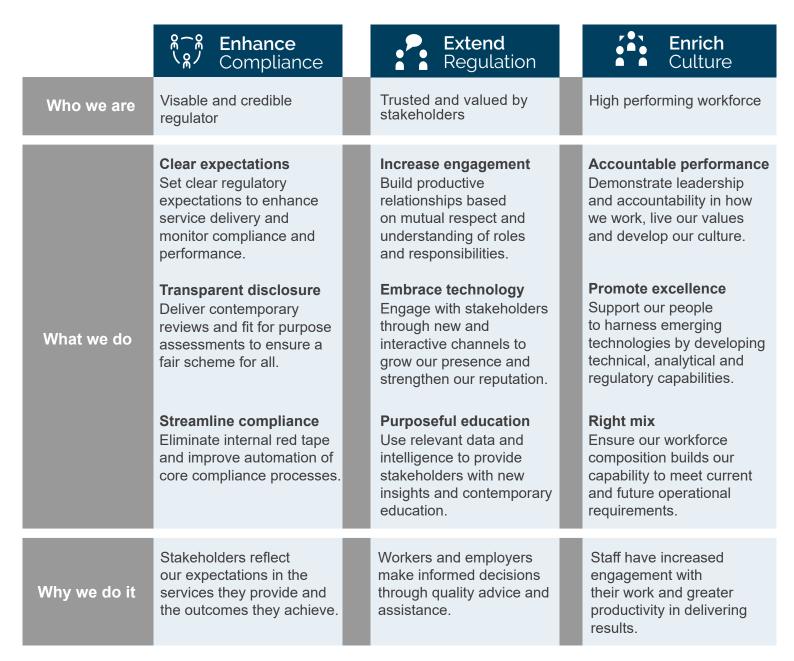
We will establish effective frameworks underpinning the new legislation and supporting stakeholders' transition to the new arrangements from 1 July 2024.

We will explore new communication pathways to provide information and assistance to our broadest stakeholder groups.

We will expand opportunities for information sharing with other government agencies.

We will embed the in-house prosecution function and strengthen the linkages between our investigation and prosecution processes.

#### REGULATORY SERVICES DIVISION



#### **AGENCY VALUES**

WorkCover WA strives to be a best practice regulator. We know who we are, what we do and why we do it. We embrace our values to be an enabler of change.

SERVICE	EXCELLENCE	RESPECT	INTEGRITY	COLLABORATION
We are clear about what we deliver	We are proactive, flexible and act strategically	We embrace diversity and individual differences	We are trustworthy and accountable	We work as a team
We consider our customers and their needs	We recognise change is constant	We seek to recognise people's interests and rights	We act in a consistent and impartial manner	We value the contribution of others
We commit, act and deliver	We build on opportunities	We are fair and prompt	We are transparent in decision making	We embrace a culture of open communication