From:
To: WorkCover WA New Act Consultation
Subject: proposed changes to Audiometric testing
Date: Tuesday, 28 November 2023 11:58:07 AM

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Hello as Audiometric testing officer for approx 15 years or more and I have seen the inefficiencies and impracticalities of business trying to meet the current requirements.

Poor communication between medical providers and business means many tests for baselines go unreported to Workcover, as they are not submitted if a worker is not employed and no one is telling the provider a person has been employed.

The quality of some of the testing in pre employment medical centres is variable with such a high rate of testing each day, often done by newly trained and or inexperienced people in life and testing fatigued and losing concentration.

The system needs an overhaul.

So I agree with the proposed changes with massive investment needed in Audiological services and personnel to meet the demand. Could herald a great boon to education and research in Audilogy.

The Hearing Company do a great and thorough teaching and training role always Professional.

Kind Regards

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