

## Silicosis Support Services: Referral Pathways

There are three ways your client can engage with Lung Foundation Australia's (LFA) Silicosis Support Services, which includes the [Silicosis Support Nurse](#), [Silicosis Social Worker](#) and [Silicosis Peer Support Groups](#):

1. Client may self-refer
2. Service provider may refer the client via email
3. Service provider may refer the client via an Expression of Interest (EOI) [form](#)



### Option 1: Self-referral

Your client may refer themselves into the Silicosis Support Services (nurse, social worker and/or peer support) by completing an EOI [form](#) and our Information and Support Centre staff will call them, or, they are encouraged to call us on 1800 654 301 (select option 3). If the call is not answered, please encourage your client to leave a voicemail and a team member will call them back.



### Option 2: Referral via email

After providing your client with an overview of the Silicosis Support Services and they have confirmed interest in being referred, please email our Information and Support Centre at [enquiries@lungfoundation.com.au](mailto:enquiries@lungfoundation.com.au) with the following information:

- Client's full name, including whether they are a patient, carer or family member
- Service you are referring to: nurse, social worker and/or peer support
- Client's postcode
- Client's best contact number
- Confirmation your client has verbally consented to being contacted by an LFA team member.

If your client has an email address, please CC them into the referral email for their records. Your client will be contacted within 5 working days on receipt of the email.



### Option 3: Referral via EOI form

After providing your client with an overview of the Silicosis Support Services and they have confirmed interest in being referred, please fill in the EOI [form](#) with your client. This is the simplest way to refer your client and is suitable for all service providers, including case managers and legal representatives. Please choose the "Health Professional" option on the form. Note: Practice Name and Practice Postcode should include your service provider information.

## About the Silicosis Support Services

The Silicosis Support Nurse and Social Worker Services are free, telephone-based services for people impacted by silicosis, including carers and family members. Support is provided through personally tailored information and education, as well as referral pathways, which aid the navigation of healthcare, psychosocial and practical services. For more information, click [here](#) for the nurse service and [here](#) for the social worker service.

The online Peer Support Groups, which include the Silicosis Support Group (patients) and Silicosis Carers Group (carers and family members) are facilitated by our Silicosis Social Worker. The groups allow members to join a friendly, safe and supportive environment to discuss and share experiences, resources and thoughts through group chats, one-on-one messaging or group video calls. For more information about peer support, click [here](#).