

4th November 2021

Mr Chris Walters

440 Seaborne St

Parkerville WA 6081

WorkCover WA

Dear Madam / Sir this represents my views in regard to the apparent Modernising WA's Workers Compensation Laws having had the misfortune of going through the appalling process of claiming compensation a scheme heavily reliant on honesty something lacking by the truck load.

It would seem that none of the important issues regarding the absolute lack of a fair "no blame" Workers Compensation Scheme have been addressed this along with the lack of Governance by WorkCover WA that leave injured workers in the position as has been the case for me where I have been advised that I need to take all and any action required to address the lies told by my former Employer to her Insurer, action suggested for me to contact the WA Police, in regard to disingenuous Medical Reports, action suggested for me to contact the Medical Board, in regard to the lack of Professional Legal Representation, action suggested for me to contact the Legal board, in regard to the lack of Compliance by both the Employer and Insurer that's evidently just bad luck.

So which part of the Scheme does WorkCover WA actually govern? It would appear the main perhaps primary concern is to allow the major Stakeholders (Insurance Companies) to control the way this despicable Scheme operates and remains manipulated to insure they have a profitable system to protect their money at the cost of injured workers. It is the word Governance that clearly is ignored.

WorkCover WA is the entity tasked with insuring the Compliance of the Scheme and yet no Audits clearly take place to insure the Insurance Companies, Doctors or Legal fraternity are complying with the very laws that WorkCover WA are responsible for, instead passing not only the burden of proof also dealing with the absolute abuse of your scheme back onto the worker, it is an absolute disgrace that such a morally bankrupt and blatant disregard is allowed to exist there is no interest or consideration given to people's health, it's all about statistics and positive financial outcomes for the Corporate sector and has successfully created a well-oiled money machine for those who participate.

Nothing will be achieved under this Schemes current Management without the intervention of a full and factual inquiry by an Ombudsman or full Royal Commission to expose the exploits in this State that mirror Victoria and what Ombudsman Glass uncovered on both occasions, and personally I would be more than happy to be called to give evidence and seek the opportunity to ask some serious questions, such as why an Employer can provide blatant provable lies to her Insurance Company not only did they accept the lies they defended them, a GP who is allowed to call himself a Specialist under the WorkCover WA rules (not the AMA) who writes reports filled with misinformation to please his corporate client to assist in the rejection of a genuine claim as he puts words on paper that did not come from my mouth even going as far as exploiting an error made by my own GP to strengthen his account, a Legal Firm that if as much effort was put into representing clients as Social Media Marketing might actually Professionally represent Clients to an acceptable Legal standard, the grounds for WorkCover WA being used by defence Lawyers as if it is a Court

engaging a Barrister to block a Medical Report being submitted because of its accuracy that would damage their case based on the Qualifications of the writer, and this is WorkCover WA touting its one sided Scheme as a no blame fair system for everyone.

When will the decision makers of such a broken dysfunctional mess stop being so concerned about their own failings and admit the need to regain some control of this out of control car crash to many chiefs not enough Indians and all the changes the Corporate owners want when the reality is COMPLIANCE is needed at all levels more staff in the field less reports graphs stupid videos etc, and what possible advantage lies in the removal of Independent Advisors once again diminishing the financial ability of some workers to pay for representation along with abolishing the Taxation Departments recognition of Contractors as Employees with very simple tools to determine the fact, these are just more changes to decrease the liability of Insurance Companies and reduce the Governance required of WorkCover WA which is a little amusing as you basically take no responsibility in any area of Governance now. As for the connotation that these changes emanate from suggestions made back in 2014 surely you don't really expect people to believe and or except that even WorkCover can move that slowly apparently taking years to invite the Insurance Companies and their Lawyers for their input.

I will note in closing whilst I have had interactions with some very genuine and professional people involved in this Scheme I have on the other hand never had the displeasure of dealing with so many Unremarkable people who consider themselves qualified and deserving to be remunerated for the positions they hold, actual changes are needed to protect the interest of workers and if WorkCover WA cant Govern all aspects of this Scheme then it is just another defunct entity with a multimillion dollar payroll, if you're going to abide by the Workers Compensation Act you must be able to enforce all aspects and make sure every provider you elect / allow to participate in the Western Australian Workers Compensation Scheme be it Medical, Legal, Insurance Representatives etc are indeed Compliant without fear favour or prejudice to any party.

A handwritten signature in black ink, appearing to be 'C. H. A.', written in a cursive style.