



Customer First Feedback Form

Have your say on the services we provide

To help us improve the quality of our services or to let us know what we are doing well, please complete this form and post it to:

WorkCover WA, 2 Bedbrook Place, Shenton Park WA 6008

You can also provide feedback by:

Online: Complete this form on our website: www.workcover.wa.gov.au

In person: Tell a staff member, in person or over the phone by calling 1300 794 744 (cost of a local call) or direct to the Customer First Feedback Officer on 08 9388 5555.

Email: Via an email to customer.first@workcover.wa.gov.au

Online Chat: Use the online chat service "Chatra" which allows you to contact WorkCover WA staff in real time (via our website).

Written: Via a letter to WorkCover WA, 2 Bedbrook Place, Shenton Park WA 6008

Please tick whichever applies:

Complaint

Compliment

Suggestion

Your details

Title: Mr / Mrs / Ms / Other: _____

First Name: _____

Last Name: _____

Organisation: _____

Address: _____

Email: _____

Telephone: _____

Fax: _____

WorkCover WA values your privacy. We will only use the contact details you provide to contact you about this feedback. We will not use it for any other purpose or provide it to a third party. For full details please see our [privacy policy](#)



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The issue

Have you raised this issue with WorkCover WA before? Yes No

Please describe your issue (date, details, individuals or groups involved):

What would you like to see happen as a result of raising this issue?

Would you like WorkCover WA to respond to your feedback? Yes No

All feedback including complaints will be dealt with free of charge (subject to statutory provisions).