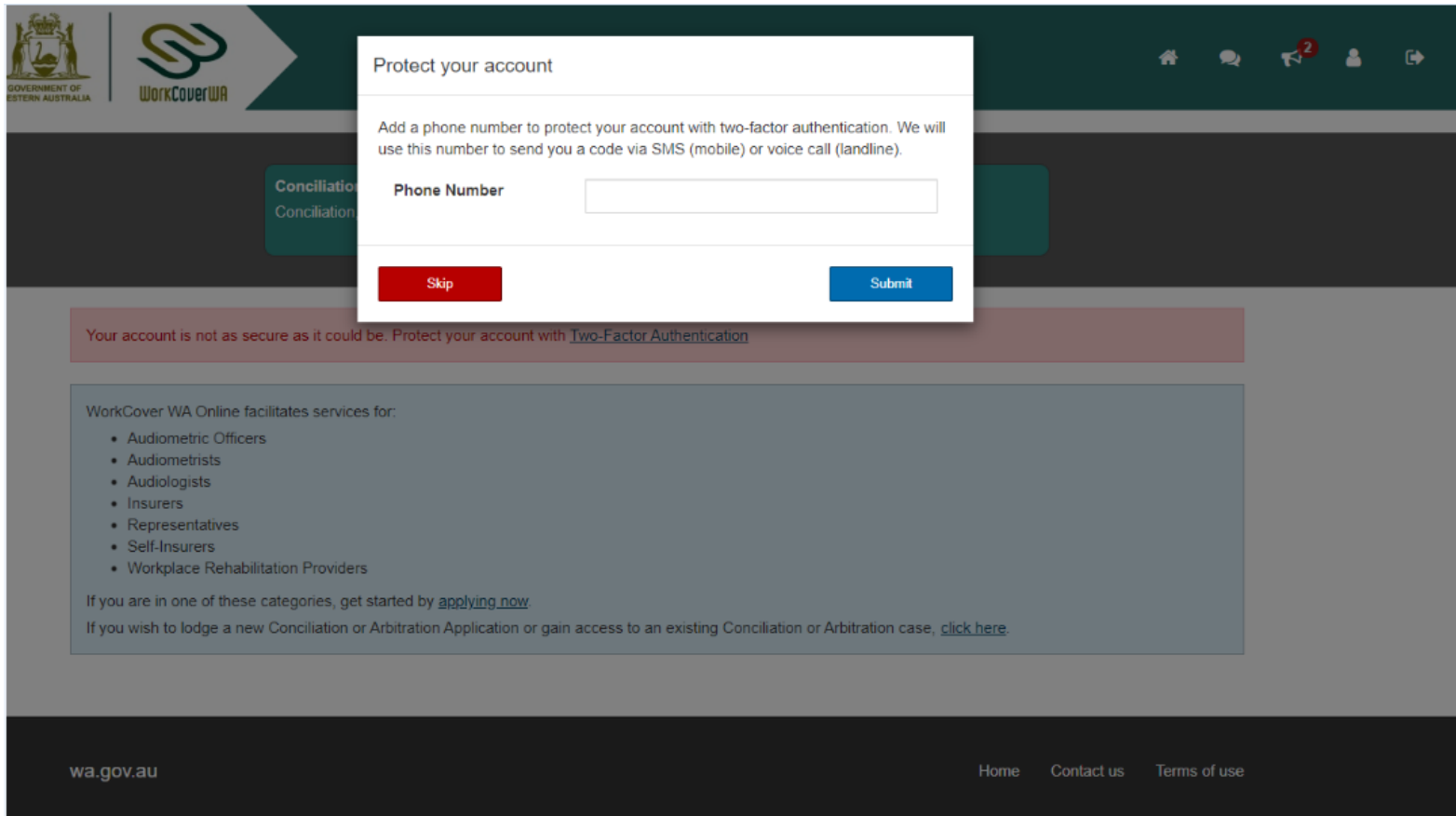


How to register for Multi-Factor Authentication (MFA)

- Log on to your WorkCover WA Online account
- Click on the link contained within the red alert message – [Protect your account with Two-Factor Authentication](#)
- Enter either a mobile phone or landline number. This number will be used to send you a code via SMS (for mobile) or voice call (landline).
- Press the blue 'Submit' button. (From January 2021 – the red 'Skip' button will no longer be available).



The screenshot shows a user's account page with a modal window for two-factor authentication. The modal is titled "Protect your account" and contains the following text: "Add a phone number to protect your account with two-factor authentication. We will use this number to send you a code via SMS (mobile) or voice call (landline)." Below this text is a text input field labeled "Phone Number". At the bottom of the modal are two buttons: a red "Skip" button and a blue "Submit" button. In the background, a red alert banner reads: "Your account is not as secure as it could be. Protect your account with [Two-Factor Authentication](#)". Below the banner, a grey box lists the services facilitated by WorkCover WA Online: Audiometric Officers, Audiometrists, Audiologists, Insurers, Representatives, Self-Insurers, and Workplace Rehabilitation Providers. It also includes links for "applying now" and "click here". The footer of the page shows "wa.gov.au" and navigation links for "Home", "Contact us", and "Terms of use".

- Enter the code you receive, and press 'Submit'.
- You are now registered for multi-factor authentication.

The screenshot displays the WorkCover WA online portal. At the top left, the logos for the Government of Western Australia and WorkCover WA are visible. A dark green navigation bar contains icons for home, messages, a notification bell with a red '2', a user profile, and a share icon. A white modal dialog box is centered on the screen with the title "Protect your account - confirm your number". Inside the dialog, it states "A code has been sent to:" followed by "NOTE: Code is only valid for 5 minutes". Below this is a text input field labeled "Enter Code". At the bottom of the dialog are two buttons: "Go Back" and "Submit".

Below the dialog, a red banner reads: "Your account is not as secure as it could be. Protect your account with [Two-Factor Authentication](#)".

The main content area features a grey box with the heading "WorkCover WA Online facilitates services for:" followed by a bulleted list:

- Audiometric Officers
- Audiometrists
- Audiologists
- Insurers
- Representatives
- Self-Insurers
- Workplace Rehabilitation Providers

Below the list, it says: "If you are in one of these categories, get started by [applying now](#)." and "If you wish to lodge a new Conciliation or Arbitration Application or gain access to an existing Conciliation or Arbitration case, [click here](#)."

The footer of the page includes the URL "wa.gov.au" on the left and navigation links "Home", "Contact us", and "Terms of use" on the right.