



Regulatory Policy – Communications and Education

WorkCover WA provides education, advice and assistance to stakeholders via a range of methods and resources.

Objective

To ensure all stakeholders within the workers' compensation and injury management scheme comply with their statutory obligations under the *Workers' Compensation and Injury Management Act 1981*.

Regulatory Principles

When liaising with stakeholders we will apply the following principles:

Regulatory Principles	Application (we will):
Providing consistent, credible and relevant information	<ul style="list-style-type: none"> Ensure accurate and clear information is made available
Educating, informing and assisting stakeholders	<ul style="list-style-type: none"> Educate and inform Provide advice and assistance

Focus Areas

When providing information and education to stakeholders, WorkCover WA will focus on the following areas:

<p>Focus Area</p> <p>Resources – website, publications, forms, fact sheets, videos, social media</p>
<p>WorkCover WA Action</p> <p>We will:</p> <ul style="list-style-type: none"> Provide accurate information via a range of accessible resources Review and update information on a regular basis
<p>What to expect</p> <ul style="list-style-type: none"> The Advice and Assistance Line 1300 794 744 will operate between 8am and 5pm on business days A list of available events will be published on the WorkCover WA website Presentations can be delivered on request to groups of 20 or more
<p>When</p> <p>A range of face-to-face and online resources are continually offered by WorkCover WA. Updates are typically provided on www.workcover.wa.gov.au and social media</p>

Focus Area

Metropolitan and Regional Education

WorkCover WA Action

We will:

- Prepare an annual education plan for metropolitan and regional WA
- Undertake monthly education visits to regional stakeholders

What to expect

- WorkCover WA will notify relevant media and stakeholders of upcoming events and visits
- Education will be provided via presentations, meetings, publications and videos

Focus Area

Annual Report

WorkCover WA Action

We will:

- Prepare, submit and publish annual reports in accordance with relevant legislation and government policies.

What to expect

The annual report will be:

- Wherever possible, developed and produced using in-house resources and at the lowest possible cost
- Clear and concise
- Focused on our core business and actual performance
- Printed in limited numbers
- Published on the agency website, which will be used as the primary means of communication of the report

Further Information

- [Presentation Request Form](#)
- [Third Party Website Content Policy](#)