

Personal Injury
Education Foundation

FNS41915 Certificate IV in Personal Injury Management

Return to Work Stream



NATIONALLY RECOGNISED
TRAINING

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About the Personal Injury Education Foundation

The Personal Injury Education Foundation (PIEF) was established in 2006 by a consortium of Australian accident compensation regulators, insurers and claims management organisations who shared the vision of creating leading educational programs focused on the needs of those working in the personal injury management industry.

FNS41915 Certificate IV in Personal Injury Management



Return to Work Stream

Overview

The Return to Work Stream of the FNS41915 Certificate IV in Personal Injury Management is designed to provide the skills and knowledge to enable you to:

- Return injured workers back to the workplace following an injury or illness.
- Administer and manage workplace based injury management programs.

The program has adapted resources and materials from the Canadian based National Institute of Disability Management and Research (NIDMAR).

Extensive consultation with a broad range of industry stakeholders ensures that the program:

- Meets the training needs of professionals engaged in returning people to work across Australia.
- Reflects workplace environments and legislation relevant to injury management in Australia.

Benefits

- Nationally recognised qualification.
- Flexible online program.
- Easily accessible learning portal.
- Established local, interstate and international networks in the areas of injury management and return to work.

Tailored to

Return to work coordinators, supervisors, team leaders, managers, and providers of return to work and rehabilitation services. Their roles include, but are not limited to, coordinating and facilitating return to work for people with temporary or permanent injuries, illnesses and disabilities. No prerequisites are required to undertake this qualification, however it is recommended that participants are currently working in the return to work field.

Structure

The program is structured into six modules and delivered online via PIEF's learning management system, Learning@PIEF. Each module is delivered and supported by a facilitator who facilitates online discussions. All learning and assessment materials are provided via Learning@PIEF. Students are assessed in each module through:

- Participation in online discussions.
- Submission of workplace assessments.

An estimated five hours per week for each module is required to successfully complete this program. Note: modules vary in their length, ranging from three to five weeks.

PIEF RTO Services

Upon successful completion of the qualification students will be awarded the qualification by PIEF RTO Services (RTO No. 40778) which is a fully-owned subsidiary of PIEF.

More information and applications

Visit pief.com.au for more information and to apply. Recognition of Prior Learning (RPL) is also available. For more information contact us.

Return to Work Stream Modules

Modules	Description
Overview of the Personal Injury Industry	<p>Provides an understanding of the:</p> <ul style="list-style-type: none"> • Types of income replacement benefits and services available to those that have suffered a workplace or motor accident injury. • Crucial role income replacement benefits play in returning a person to work. • Knowledge required to interact with accident compensation insurers to fund treatments and services. • Rights and responsibilities of stakeholders involved in the return to work process.
The Australian Disability Framework	<p>Provides a broad outline of:</p> <ul style="list-style-type: none"> • Legislation that can impact on managing return to work (such as sickness and disability entitlements). • Human rights laws and the National Disability Insurance Scheme legislation and regulations. • The requirement for accommodation as it applies to workers with disabilities. • The hierarchy of benefits available to an employee with an injury.
Planning and Facilitating a Return to Work	<p>Provides an exploration of the role of a return to work coordinator, including:</p> <ul style="list-style-type: none"> • Elements of the return to work plan. • The roles of people involved in the return to work process. • The hierarchy of return to work options. • Working with a return to work team (both internal personnel and external service providers) • The return to work process including assessment, planning, implementation, monitoring, adaptation and evaluation. • The barriers that can decrease the likelihood of return to work and potential solutions.
Industrial Relations and Injury Management	<p>Provides an insight into:</p> <ul style="list-style-type: none"> • Analysing the human resources strategy of an organisation that influence the benefits provided to injured workers. • The various aspects of industrial relations that impact injury management (including collective agreements and industrial and workplace relations acts).
Implementing and Evaluating Injury Management Programs	<p>Provides an examination of the:</p> <ul style="list-style-type: none"> • Field of injury management. • Rationale for establishing an injury management program. • Various structures for providing a return to work capacity. • Process in establishing and evaluating an injury management program. • Evaluation techniques and strategies, including matching outcomes to goals, benchmarking with other organisations, audits and cost-benefit ratios.
Promoting a Return to Work Culture	<p>Provides an experiential approach to:</p> <ul style="list-style-type: none"> • Planning and development of workplace communications programs aimed at creating support for injury management. • Examining external communications components including education and information targeted to service providers.

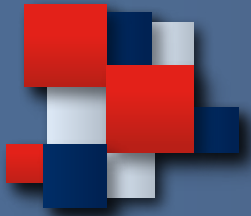
The competencies included in this qualification are listed on pief.com.au.

Personal Injury Education Foundation (PIEF)

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