

Personal Injury
Education Foundation

FNS50115 Diploma of Personal Injury Management



NATIONALLY RECOGNISED
TRAINING

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About the Personal Injury Education Foundation

The Personal Injury Education Foundation (PIEF) was established in 2006 by a consortium of Australian accident compensation regulators, insurers and claims management organisations who shared the vision of creating leading educational programs focused on the needs of those working in the personal injury management industry.

FNS50115 Diploma of Personal Injury Management



Overview

The FNS50115 Diploma of Personal Injury Management is designed to assist in the development of skills in:

- Providing leadership and coaching to teams in personal injury settings in order to ensure effective team performance and regulatory compliance.
- Identifying areas of risk within your organisation's business, and undertaking research and analysis to generate business solutions.
- Promoting high quality case management practices and advising on complex claims matters.
- Understanding the accident compensation industry, including benefit administration and the different funding and claims management models in existence.
- Developing and implementing injury management and return to work strategies.

Benefits

- Nationally recognised qualification.
- Flexible online program.
- Easily accessible learning portal.
- Interaction with personal injury leaders and case managers from across Australia.

Tailored to

The Diploma of Personal Injury Management is tailored to:

- Aspiring team leaders in personal injury management.
- People in roles which require well developed skills and knowledge in a variety of leadership contexts within the personal injury industry.
- Those who provide leadership and guidance to staff who manage and/or process personal injury claims.

Structure

The qualification is structured into five modules and is delivered online via PIEF's learning management system, *Learning@PIEF*. Each module is delivered and supported by a facilitator who facilitates online discussions. All learning and assessment materials are provided via *Learning@PIEF*. Students are assessed in each module through:

- Participation in online discussions.
- Submission of workplace assessments.

An estimated five hours per week for each module is required to successfully complete this program. Each module varies in its length. Students are given the entire length of the qualification to complete their business improvement project. The Diploma of Personal Injury Management qualification takes up to nine months to complete.

Units of competency

The units of competency included in the Diploma of Personal Injury Management are located on our website.

PIEF RTO Services

Upon successful completion of the Diploma of Personal Injury Management, students will be awarded the qualification by PIEF RTO Services (RTO No. 40778) which is a fully-owned subsidiary of PIEF.

More information and applications

Visit pief.com.au for more information and to apply. Recognition of Prior Learning (RPL) is also available. For more information contact us.

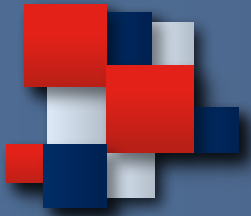
Modules	Description
Understanding the Personal Injury Management Industry	<p>This module describes the performance outcomes, skills and knowledge required to maintain current knowledge of personal injury management and apply sound industry and product knowledge to current insurance policies and practices.</p> <p>The module provides an overview of the accident compensation industry and an understanding of the:</p> <ul style="list-style-type: none"> • Types of income replacement benefits and services available to those that have suffered a workplace or motor accident injury. • Crucial role income replacement benefits play in returning a person to work. • Knowledge required to interact with accident compensation insurers to fund treatments and services.
Managing Serious and Complex Claims	<p>This module will focus on developing specialist skills and knowledge required to provide expertise and advice for more complex, serious or long term personal injury claims and will include the following:</p> <ul style="list-style-type: none"> • Providing leadership in specialist case management practice. • Predicting complexity, poor recovery and ongoing work disability. • Goal-setting and measuring progress in severe injury case management. • Contemporary practices related to the provision of care, support and compensation following severe injury. • The provision of high-cost items such as home and vehicle modifications and prosthetics.
Developing Return to Work and Health Strategies	<p>This module provides an overview on how to:</p> <ul style="list-style-type: none"> • Facilitate an early, safe and sustainable return to work / return to community for the injured person by developing and implementing appropriate strategies. • Apply specific knowledge of rehabilitation processes, injury management models and relevant legislation along with case management and analysis skills. <p>This module will include the following:</p> <ul style="list-style-type: none"> • The key components of an injury management and return to work strategy. • The roles and responsibilities of key stakeholders involved in injury management. • An overview of the bio-psychosocial approach to injury management.
Managing Personal Injury Teams	<p>This module is designed for personal injury professionals in team leadership roles or those aspiring to be. This module will include the following:</p> <ul style="list-style-type: none"> • An examination of the different leaderships styles and their suitability in a range of contexts. • The implementation and facilitation of your organisation's vision, strategic objectives and the required standards of performance. • Managing people performance. • How to provide management and leadership to personal injury teams. • How to provide workplace coaching to maximise team performance. • How to comply with personal injury regulatory requirements, relevant legislation and industry codes of practice.
Business Improvement Project	<p>The Business Improvement Project is a research project based on an identified business performance issue and represents a leadership development opportunity to make a difference in the workplace.</p> <p>In this module, participants will:</p> <ul style="list-style-type: none"> • Apply their knowledge and skills gained in their studies to an actual business problem. • Enable students to expand their skills in information gathering, analysis, project management, negotiation and communication. • Present their research findings to senior management in their organisation and have their recommendations considered and potentially adopted. <p>Note: This unit is conducted over the duration of the Diploma of Personal Injury Management.</p>

Personal Injury Education Foundation (PIEF)

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