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## PART C – WORKCOVER WA ADDITIONAL RENEWAL REQUIREMENTS

### Conditions of Approval

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#### Condition 1 - Minimum Return to Work Rate

The workplace rehabilitation provider must maintain the minimum return to work rate as set by WorkCover WA.

- A return to work rate of 95% with a 10% tolerance for cases involving the same employer. Providers achieving a rate of 85% and above meet the benchmark; and
- A return to work rate of 75% with a 10% tolerance for cases involving a new employer. Providers achieving a rate of 65% and above meet the benchmark.

Please attach an 'Outcomes for All Closed Cases' report from Rehab Online using the date range of your approval date until 31 October of year of submission.

If you have not met the return to work rates set out above, you will be required to advise WorkCover WA of the action plans you intend to implement to ensure the required benchmarks are met in the future.

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#### Condition 2 - Data Entry Timeframes

The workplace rehabilitation provider must ensure data entered into WorkCover WA's Rehabilitation Online application will be completed as follows:

- 95% of all Referrals will be entered within 28 days of receipt of referral; and
- 95% of Closures will be entered within 28 days of case closure.

Please attach a 'List of VR Referral' report and a 'Matched Closed Cases' report from Rehab Online using the date range of your approval date until 31 October of year of submission.

If you have not met the rates set out above, you will be required to advise WorkCover WA of the action plans you intend to implement to ensure the required benchmarks are met in the future.

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#### Condition 3 - Contracting Out Of Case Management

Workplace rehabilitation providers must not contract out case management without the prior written approval of WorkCover WA.

***Confirm your organisation's agreement to this principle.***